



Industrial Solutions in Robotics & Automation

QUALITY POLICY

The R&A management team prioritises and fully supports quality control as a means for the development of the company and its employees, considering this side of the business as extremely important for its beneficial impact on management results and on the achievement of customer satisfaction and loyalty.

R&A has a QMS tailored to its activities. The company manages and processes all its activities in compliance with all current laws and regulations, as well as applying in-house procedures and good practices to fully guarantee our customers' expectations.

In order to lay down objectives, programmes, in-house regulations and quality-focused guidelines, R&A adheres to the following points:

1. Commitment from the management to process, develop and update quality control by means of the QMS, as well as its diffusion to all company personnel.
2. Integration of quality control in all projects and decisions.
3. Preparation of regular reports.
4. Integration of guidelines into all job profiles.
5. Engagement, consultation and participation of workers in this field.
6. Training and information for new partners.
7. Use of the results of appraisals, audits, etc. to assess company management and foster continuous improvement.

The efficient design and production of customised machines, coupled with the provision of high-quality services, are achieved by offering the customer a product-service combination that fully satisfies their expectations, thereby fulfilling specified requirements and with the ultimate goal of retaining customers to ensure a unique and advantageous position in a highly-competitive and innovative market.

We always seek the excellence of our value proposition based on the requirements of the UKAS ISO 9001:2015 standard.

BUREAU VERITAS
Certification



INDUSTRIAL SOLUTIONS IN ROBOTICS & AUTOMATION, S.L.

SEDE CENTRAL/ CARRER SANT MARIUS, 13, 08022, BARCELONA
FÁBRICA/ POL. IND. LA VALLDAN, C/ SANT BARTOMEU, P. 123, 08600, BERGA, BARCELONA

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

DESIGN AND MANUFACTURE OF MACHINES FOR INDUSTRIAL PROCESSES AUTOMATION

Original cycle start date: **17/04/2018**
Expiry date of previous cycle: **N/A**
Certification / Recertification Audit date: **12/01/2018**
Certification / Recertification cycle start date: **17/04/2018**

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: : **16/04/2021**

Certificate No. ES088565

Version : 1 Revision date: 17/04/2018

Signed on behalf of BVCH SAS UK Branch
Certification Manager
Mónica Botas



008

Certification body address: **5th Floor, 66 Prescott Street, London E1 8HG, United Kingdom**
Local office: **C/Valportillo Primera 22-24, Edificio Caoba, Pol. Ind. La Granja, 28108 Alcobendas, Madrid, Spain**

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **+34912702200**